



Fort Mill Police Department

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Tips on How to Reduce False Burglar Alarms

For Homeowners and Business Owners, Some of the Common Causes are:

- Using incorrect keypad codes
- Failure to train authorized users
- Failure to secure doors and windows once the alarm is turned on
- Wandering pets
- Objects hanging around motion detectors
- Weak system batteries
- Faulty equipment
- Acts of nature (strong winds, electrical storms, etc.)

Basic Steps to Prevent Future False Alarms

- Properly train all users (i.e. babysitters, relatives, children, visitors, etc.)
- Secure all doors and windows prior to setting the alarm
- Inform the monitoring center of new pass codes and arming codes, and new or removed authorized users
- Service and maintain the system (including batteries) properly

If there is a question as to whether or not the system is working properly, immediately contact the security provider to check the status of the system and the devices.